

eFOLDi RETURN REQUEST FORM

Please call eFOLDi on 0800 999 8123 or email this form to sales@efoldi.com to begin your Return Request

Date	<input type="text"/>
Customer Full Name	<input type="text"/>
Address	<input type="text"/>
Postcode	<input type="text"/>
Sales Order/Invoice Number	<input type="text"/>
Serial Number	<input type="text"/>
Product Purchased	<input type="text"/>
RMA Number (eFOLDi will give you this number)	<input type="text"/>

REASON FOR REQUEST

Product is not suitable for me*	<input type="checkbox"/>
Damaged in Transit (this must be reported within 48 hours of receipt)	<input type="checkbox"/>
Faulty product requires repair	<input type="checkbox"/>
Please detail _____	

Returns Policy

If you are not happy with your purchase from SunTech UK Limited t/a eFOLDi, send it back within 14 days of Delivery

- The item must be as new and unused. Indications of use include, but are not limited to: Cracks, scratches, dirty tyres, pet hair or other household dirt, wear to seats and armrests, damage to charging ports, scratches to the frame, or other areas of the product
- **The product must be sent back with all items including (but not exhaustive) keys, battery, charger, manual and original packing****
- Return shipping costs are the responsibility of the customer, we recommend you use a tracking service and shipping insurance
- Items must be returned within 14 days
- Unfortunately, delivery service fees, including Next-Day and Overnight shipping fees, Inside Delivery, White Glove Delivery and Tech Set-Up are not refundable

* Subject to our **eFOLDi Terms & Conditions** found on our Website; www.efoldi.com

** New Packaging supplied on Request

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