

Please call eFOLDi on 0800 999 8123 or email this form to sales@efoldi.com

Date

Customer Full Name

Address

Postcode

Sales Order/Invoice Number

Serial Number

Product Purchased

RMA Number (eFOLDi will give you this number)

REASON FOR REQUEST

Product is not suitable for me*

☐

Damaged in Transit (this must be reported within 48 hours of receipt)

☐

Faulty product requires repair

☐

Please detail _____

Returns Policy

If you are not happy with your purchase from SunTech UK Limited t/a eFOLDi, send it back within 14 days of Delivery

The item must be as new and unused. Indications of use include, but are not limited to: Cracks, scratches, dirty tyres, pet hair or other household dirt, wear to seats and armrests, damage to charging ports, scratches to the frame, or other areas of the product

The product must be sent back with all items including (but not exhaustive) keys, battery, charger, manual and original packing**

Return shipping costs are the responsibility of the customer, we recommend you use a tracking service and shipping insurance

Items must be returned within 14 days

Unfortunately, delivery service fees, including Next-Day and Overnight shipping fees, Inside Delivery, White Glove Delivery and Tech Set-Up are not refundable

* Subject to our eFOLDi Terms & Conditions found on our Website; www.efoldi.com

** New Packaging supplied on Request

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