

## Before You Travel

- Contact your airline early to confirm acceptance of your eFOLDI scooter or power chair and its battery
- Check the latest CAA and IATA guidance for mobility devices with lithium-ion batteries
- Familiarise yourself with your eFOLDI model – know how to fully switch it off and remove the battery
- Go to [www.efoldi.com/guides-and-manuals](http://www.efoldi.com/guides-and-manuals) to download your requirements:
  - eFOLDI owner's manual – it will help you complete your travel pack form
  - eFOLDI Travel Pack form to organise the information airlines typically require
  - eFOLDI model's UN38.3 test summary for your eFOLDI lithium-ion battery

## At the Airport

- Remove accessories (such as baskets or cushions) and pack them separately
- Help protect vulnerable components during handling – fit your eFOLDI protection case if you have one
- Provide full eFOLDI scooter or chair details (model, dimensions, battery type) when arranging special assistance
- Arrive in good time – 2 hours for short-haul, 3 hours for long-haul flights
- Be prepared to demonstrate how your eFOLDI is switched off and the battery isolated/removed
- Keep the following accessible:
  - UN 38.3 test summary
  - eFOLDI owner's manual
  - Scooter or chair dimensions
  - Emergency contact details
- Consider attaching clear, high-visibility labels stating:  
"Lift from frame only – NOT armrests"

## On Arrival

- Inspect your eFOLDI scooter or power chair immediately on return
- Before using, check fastenings, controls and tyres to ensure everything is secure

**This is a guide only:** Requirements vary significantly between airlines and countries. Always check with your specific airline before booking and travelling. Airlines have the final authority on whether passengers and equipment can fly.